



Les Michaelis Insurance Consultants cc

Tips for Claims:

1. Always remain calm at the accident scene
 2. Do not admit liability
 3. Do not listen to the advice given by a tow truck driver, rather confirm if the vehicle should be towed either with us or the Insurance Company
 4. Make sure it is safe to drive the vehicle, ie no water pouring from the radiator or that the vehicle is not overheating
 5. Always report the accident to the SAPS
 6. Obtain as much detail as possible from the other party involved in the accident , ie:
 - a. Name and Surname
 - b. ID Number
 - c. More than one contact number
 - d. Vehicle Details
 - e. Address of the third party, not the PO Box
 - f. Insurance Details
 7. Call us as soon as possible for any assistance
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- Always make sure that your vehicle is in a roadworthy condition
 - Always lock your personal belongings in the boot of your vehicle and make sure that the vehicle is locked after you have pressed the button on the remote / keys
 - Be on the lookout for any suspicious people around you when entering / exiting your vehicle
 - Always lock the vehicle whilst inside your car
 - Never leave your window open more than approx 1cm, this will assist in the prevention of the window breaking in the event of a smash and grab